From: Adam Stone [adamstone@gmail.com]
Sent: Monday, May 22, 2006 10:09 AM

To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate,

Subject: Don't Cut The VRS Rate

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a Deaf person and I use Video Relay Service to communicate. I am writing to thank you for supporting services that meet the communications needs of the Deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other Deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other Deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many Deaf people who do not currently know they are available.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the Deaf community.

Please increase funding for VRS and other relay services, don't cut it.

Sincerely, Adam Stone



From: AndDennis@aol.com

Sent: Thursday, May 18, 2006 11:05 AM

To: KJMWEB

Subject: VideoPhone Relay Service

Dear Sir,

I am born DEAF. I am really happy to use VideoPhone Relay Service (VRS). In my life, I depend on VRS to call to hearing people (Like my mother). You know that I can not use regular phone to call hearing people because I am Deaf!

PLease stop to cut the funds for VideoPhone Relay Service (VRS).

Dennis R. Anderson 1125 Rosetree Lane Cincinnati, OH 45230 - 4004 Tel: 866-327-8877 (VRS)

ask for Dennis' 513-232-6733

5/22/2006

From: andrew@apitchford.com

Sent: Thursday, May 18, 2006 6:32 PM

To: KJMWEB

Subject: VRS Rates for the Year 2006-2007

To Whom It May Concern:

I got a news from Sorenson and been told us about you are consider to cut the rate on VRS (Video Relay Service). I don't know how and why the reason you decide this issue. I understand that costs expenses are lot to spend. I have start using Video Relay Service by Sorenson provider and use their service. My family and I start communicate, even my doctor and another starts communicate than before the regular tty in old time. However; I disagree and encourage you not to consider made that happen.

If you decrease the rate and what happen to rest of video relay service project? They might not have enough projects to spending on 911 systems that primary safe and sense. We could like to have normal fast respond to get interpreter ready for my next calls instead putting us waiting list. The FCC requires reducing amount of time waiting but now thing has change the rate? How those benefits to reduce by FCC can requires increase respond or service. It not same similar as hearing people have no problem deal with their job and our limitation to require interpreter and assist the people because you and the rest of hearing people doesn't know sign language and only who knew sign language was taught.

How can the technical increases without your support for deaf needs due on ADA that need met our needs. It not mean be donate and it can mean something to made business grow to become as second telephone such as AT&T and Verizon or another that can apply for Sorenson service. I hope thing will be equal access that we, the people, can communicate better. If you do reduce and that will affect a lot of people who is deaf and work for company that use videophone communicate to customer and can lead affect their job achieve fragile because of this. If still going on with rate little up or stay on where the rate and we are fine with it.

Andrew Pitchford 2735 Indian Creek Blvd Oklahoma City, OK 73120

MARCHE

From: Annette Neel [glory52@charter.net]
Sent: Thursday, May 18, 2006 11:21 AM

To: KJMWEB

good morning i want you to keep vrs i really enjoy to talk with my family and even dr even stores things i can call with interprter i really want to keep vrs very much support as well you proivde spanish with speach spanish see that means same as provide the deaf what we need the most

03-123

From: George A. Adams III [wahoo4438@yahoo.com]

Sent: Thursday, May 18, 2006 12:46 PM

To: KJMWEB

Subject: Comments to the Chairman

George A. Adams III (wahoo4438@yahoo.com) writes:

- Click here to read the FCC Commissioner comments

- Click here to read the NAD/TDI filing

- Click here to read Sorenson Communications' press release (Previous Sorenson Communications' press release 5-2-06)

- Click here to read CSD's press release

- Click here to read what VRS Providers are saying

Read this article and contact the FCC to make sure your VRS communication needs are met!

The rate for the year 2006-2007 is in the process of being set for VRS services. Fair VRS rates ensure that:

equivalent access is available for all deaf individuals high quality VRS services are provided professional interpreters are adequately trained technology innovation is encouraged

The National Exchange Carriers Association (NECA)'s public position is that VRS providers should not be reimbursed for all of their outreach expenses. However, outreach expenses cover VRS education. This is the only mechanism through which deaf individuals learn about the VRS technology and service offerings. Also, this is the way that additional deaf individuals gain access to VRS. To take away funding for VRS education is inconsistent with the American Disabilities Act (ADA) and is insensitive to the deaf and hard-of-hearing community.

Second, NECA and the FCC are considering decreasing the VRS rate, which is inconsistent with developments that can be expected to drive up the cost of providing VRS. We expect all VRS providers to:

Invest in new interpreters to meet growing VRS demand Train interpreters to ensure professional VRS services Provide 911 emergency access for VRS users Provide interoperability

Meet the speed-of-answer requirement to ensure that all VRS calls are quickly processed However, by recommending a lower VRS reimbursement rate when costs are increasing NECA and the FCC are encouraging VRS providers to cut back on vital long-term services such as incerpreter training and life-saving 911 solutions. An adequate, stable reimbursement rate is essential to the mission of providing communication services to the deaf community!

Raise your voice to ensure the future of VRS! Contact the FCC and NECA directly to let them know of your concern for funding VRS outreach and providing a stable VRS reimbursement rate.

E-mail the FCC at kjmweb@fcc.gov and NECA at jricker@neca.org.

Server protocol: ummp/2-2

1

Server protocol: HTTP/1.1 Remote host: 65.184.101.155

1

and the second s

From: Nick [nr206n@att.net]

Sent: Thursday, May 18, 2006 9:52 PM

To: KJMWEB; jricker@neca.org

Subject: concern for funding VRS outreach and providing a stable VRS reimbursement rate.

YOU CANNOT THINK OF CUTTING THE WONDERFUL SERVICES PROVIDED TO THE DEAF PERSONS WHO USE THE VIDEOPHONES AND VRS INTERPRETERS. HOW DO YOU FEEL IF THEY CUT OFF YOUR CELLPHONES AND YOUR EMAILS DUE TO THE INCREASING COST OF OPERATIONS ON THESE CELLPHONES AND EMAILS SERVICES. JUST WHO THE #\$^\$& DO YOU THINK YOU ARE?? DON'T YOU DARE TO CUT THE SERVICES TO THE DEAF PERSONS!!!!

WE THE DEAF PERSONS HAVE A HARD TIME DEALING WITH THOSE IGNORANTS HEARING PERSONS WHO ALWAYS OPRESS US JUST BECAUSE WE CANNOT SPEAK THEIR SPOKEN ENGLISH LANGUAGE. WE THE DEAF PERSONS REALLY NEED THE WONDERFUL VIDEOPHONES TO MAKE CALLS TO OUR LOVED ONES AND FRIENDS USING OUR TRUE LANGUAGE WHICH IS KNOWN AS SIGN LANGUAGE.

FROM A HEAVY USER OF VIDEOPHONE

NICHOLAS ROMANO

JOARDO E

From: Phyllis Adams [padams7@sc.rr.com]
Sent: Thursday, May 18, 2006 3:43 PM

To: KJMWEB; jricker@neca.org

I as a Deaf citizen urge the FCC and NECA to not reduce the cost expense to use VRS. Many Deaf or HOH thruout U.S. enjoy using the VRS thru qualified interpreter and talking with Deaf friends with American Sign Language. We Deaf urge you not to reduce the cost of using VRS, interpreter and long distance. We Deaf have suffered more than 200 yrs, of not being able to communicate with other deaf people. This VRS will help us Deaf to keep up what is going on with other Deaf Association and Deaf community. If you reduce the use of VRS, then the Deaf not be able to use VRS anymore. We do appreciate what FCC had done in providing this VRS service and allow the Deaf to talk anywhere with their Deaf friend.

MARCOE 0

From: Guidera, Patricia [Guidera.Patricia@tchden.org]

Sent: Monday, May 22, 2006 11:07 AM

To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a Deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the Deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other Deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other Deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many Deaf people who do not currently know they are available.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the Deaf community.

Increase funding for VRS and other relay services, don't cut it. Sincerely,
Patty Guidera

Patty Guidera
God bless America!
EOB/Denial Management Coordinator
Patient Financial Services B095
303-837-2501 TTY
Use Relay 711
fax: 303-861-6597
Guidera.Patricia@tchden.org

CONFIDENTIALITY NOTICE: The information contained in this message is legally privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any release, dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the author immediately by replying to this message and delete the original message.

Thank you

0

03-123

From: Melinda Harrison [melinda.harrison@gmail.com]

Sent: Monday, May 22, 2006 12:10 PM

To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate

Subject: FCC and VRS

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a Deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the Deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with my family, many other Deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other Deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many Deaf people who do not currently know they are available. Because without VRS, I could not imagine going back to the "stone age" where I had to ask someone to make a personal phone call. Now with the convenience of VRS interpreters, I can "speak" in my own language effortlessly and seamlessly.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the Deaf community. This is the age of technology, so by cutting funding for VRS and other relay services, we would be taking two steps backwards instead of taking one step forward. Deaf people are covered under the American Disabilities Act (ADA), and the invention and technology of VRS has allowed us to experience "functional equivalency" as any other person with normal hearing. Please do not take that away from us.

Again, increase funding for VRS and other relay services - don't cut it.

Sincerely,

Melinda Harrison San Diego, California

A second region of the second second

From: MickTheBlueUCLA1@aol.com

Sent: Monday, May 22, 2006 10:31 AM

To: Jonathan Adelstein

Subject: Don't cut The VRS rate

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a Deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the Deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other Deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other Deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many Deaf people who do not currently know they are available.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the Deaf community.

Increase funding for VRS and other relay services, don't cut it.

Sincerely,

Michael Olguin

and a constant of the second o

From: Melinda Harrison [melinda.harrison@gmail.com]

Monday, May 22, 2006 12:10 PM Sent:

To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate

FCC and VRS Subject:

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a Deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the Deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with my family, many other Deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other Deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many Deaf people who do not currently know they are available. Because without VRS, I could not imagine going back to the "stone age" where I had to ask someone to make a personal phone call. Now with the convenience of VRS interpreters, I can "speak" in my own language effortlessly and seamlessly.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the Deaf community. This is the age of technology, so by cutting funding for VRS and other relay services, we would be taking two steps backwards instead of taking one step forward. Deaf people are covered under the American Disabilities Act (ADA), and the invention and technology of VRS has allowed us to experience "functional equivalency" as any other person with normal hearing. Please do not take that away from us.

Again, increase funding for VRS and other relay services - don't cut it.

Sincerely,

Melinda Harrison San Diego, California